## We recommend that you order <u>online or by phone</u> for the most secure payment if paying by card.

#### STARTER PACKS:

These contain Camrosa Ointment & Camrosa Hypo-allergenic Shampoo, both advised for best results. These starter packs are discounted from the total of the two individually priced items.

#### INSTRUCTION BOOKLET:

Is always supplied & is important for you to follow in order to get the best results.

#### **PRICING:**

All the prices listed are inclusive of postage & VAT where applicable.

Camrosa reserve the right to alter prices or specifications without notice.

#### **PAYMENT:**

Orders must be paid for before dispatch.

If you wish to pay by BACS please contact us.

Please make cheques payable to: Camrosa Equestrian Ltd.

Cheques from customers outside the UK to be in £ STERLING ONLY bearing UK SORT CODE & UK BRANCH ADDRESS OF CORRESPONDING BANK, which your own bank can arrange.

Overseas customers may also pay by credit/debit card. No currencies other than £ sterling accepted.

#### **DELIVERY:**

The goods will not fit through letterboxes, so please ensure that there is someone in to receive them. Goods are normally dispatched within 2 working days of receipt of order & payment & are sent by 1st class Royal Mail post within the UK. Large packs & overseas orders are sent by courier & airmail. Special (24 hour) delivery can be arranged within the UK for an extra fee.

#### LOSS OR INCORRECT PRODUCT:

We ask you to first check at your local sorting office. A pack will not be considered lost until the following periods have elapsed: 14 days for the UK, 21 days for the rest of Europe & 28 days for all other countries. We reserve the right to vary these periods should our service be disrupted by force majeure, such as strike action. Should the contents of a pack not be as ordered please telephone to advise us immediately.

#### **RETURNS POLICY:**

You may cancel your order by letting us know within 7 days of receiving of the goods. The pack to be returned should reach Camrosa within 14 days of such notice from the UK & 21 days from elsewhere, unused & in its original packaging, for a full refund of its cost, <u>not</u> including the return postage. We recommend you get proof of posting.

Address							
		Postcode					
Tel		Have you ordered before?	Yes/No				
Email		Opt in E.newsletter?	Yes/No				
PAYMENT: £by cheque/credit/debit card							
Credit/debit card de							
Card type (tick) V	<sup>7</sup> isa ☐ Master ☐ Switc						
	_	oiry Date Issue No					
Security Code (The security code is		gnature strip on the back of your	card)				
We would appreciate and feedback.	te it if you could fill in the	table below to provide us with h	nelpful information				
SPECIES	PROBLEM	COMMENTS					

Date.....

Name .....

PRODUCT STARTER PACKS FOR NEW CUSTOMERS		CODE	UK £	REST OF WORLD £	QTY	£
STARTER PACKS:	Small	DF	£26.10	£34.10		
	Medium	TF	£32.40	£40.40		
	Large	AF	£37.35	£45.35		
	XL	KF	£46.00	£58.00		
INDIVIDUAL PRO	DUCTS					
OINTMENT:	100g	D	£18.00	£26.00		
	200g	Т	£25.00	£33.00		
	300g	A	£30.50	£38.50		
	500g	K	£40.00	£48.00		
	1Kg	W	£72.00	£84.00		
SHAMPOO	150ml	F	£11.00	£18.00		
	300ml	С	£18.50	£25.50		
OTHER ITEMS						
OTHER ITEMS						
PAIR OF DOG BOO	TS					
Size 1: Up to 4.1cm		J1	£38.00	£42.00		
2: 4.2cm - 4.8cm		J2	£38.00	£42.00		
3: 4.9cm - 5.6cm		J3	£41.50	£45.50		
4: 5.7cm - 6.6cm		J4	£41.50	£45.50		
5: 6.7cm - 7.6cm		J5	£43.50	£47.50		
6: 7.7cm - 8.6cm		J6	£43.50	£47.50		
7: 8.7cm - 10.2cm 8: 10.3cm - 11.5cm		J7 J8	£49.00 £49.00	£53.00 £53.00		
10.5011	11.00111	•0				
			OR	EDER TOTAL:		

# CAMROSA ORDER FORM



### Please order online or by phone or post:

Tel: +44 (0)1892 783240 Email: enquiries@camrosa.co.uk Website: www.camrosa.co.uk

Camrosa Equestrian Ltd Ladymeads Farm, Wadhurst, East Sussex, TN5 6HH, England